





Dear Universal Healthcare Provider – **FURTHER** AMENDMENT TO COMMUNICATION OF 1 AND 11 JULY 2019

URGENT CORRECTION TO MEDISWITCH ROUTING CODES FOR OMSMAF AND OMHP – HIGHLIGHTED IN RED BELOW

It has come to our attention that there may be confusion regarding the services provided by Universal Healthcare on the Old Mutual Staff Medical Aid Fund “OMSMAF” and the Old Mutual Health Plan “OMHP” insurance product, developed in partnership between Old Mutual and Universal Healthcare. The purpose of this communication is to clarify the differences between the two products:

Old Mutual Staff Medical Aid Fund “OMSMAF”	Old Mutual Health Plan “OMHP”																											
 <p>OMSMAF is a Medical Scheme registered in terms of the Medical Schemes Act</p>	 <p>OMHP is a Medical Insurance product registered in terms of the Demarcation Regulations</p>																											
<p>Universal Healthcare (part of the Universal Healthcare Group of Companies) has been appointed as the Administrator and Managed Care Service Provider.</p>	<p>Universal Health Cover (part of the Universal Healthcare Group of Companies) and Old Mutual have partnered on the OMHP product and Universal will provide administration services related to the product.</p>																											
<p>OMSMAF PLANS</p> <table border="1" data-bbox="108 1099 799 1406"> <thead> <tr> <th>Plan name</th> <th>Administration start date</th> </tr> </thead> <tbody> <tr> <td>Network</td> <td>1 July 2018</td> </tr> <tr> <td>Network <i>SELECT</i></td> <td>1 July 2018</td> </tr> <tr> <td>Hospital Plan</td> <td>1 July 2019</td> </tr> <tr> <td>Savings Plan</td> <td>1 July 2019</td> </tr> <tr> <td>Traditional Plan</td> <td>1 July 2019</td> </tr> <tr> <td>Traditional <i>SELECT</i> Plan</td> <td>1 July 2019</td> </tr> <tr> <td>Traditional PLUS Plan</td> <td>1 July 2019</td> </tr> <tr> <td>Traditional PLUS <i>SELECT</i> Plan</td> <td>1 July 2019</td> </tr> </tbody> </table>	Plan name	Administration start date	Network	1 July 2018	Network <i>SELECT</i>	1 July 2018	Hospital Plan	1 July 2019	Savings Plan	1 July 2019	Traditional Plan	1 July 2019	Traditional <i>SELECT</i> Plan	1 July 2019	Traditional PLUS Plan	1 July 2019	Traditional PLUS <i>SELECT</i> Plan	1 July 2019	<p>OMHP PLANS (previously <i>Universal Health & Accident Plan “UHAP”</i>)</p> <table border="1" data-bbox="831 1099 1506 1339"> <thead> <tr> <th>Plan name</th> <th>Administration start date</th> </tr> </thead> <tbody> <tr> <td>Lite</td> <td rowspan="6">1 April 2019</td> </tr> <tr> <td>Lite +</td> </tr> <tr> <td>Essential</td> </tr> <tr> <td>Essential +</td> </tr> <tr> <td>Comprehensive</td> </tr> <tr> <td>Comprehensive +</td> </tr> </tbody> </table> <p>IMPORTANT: Please refer to UHAP option name changes to the above as attached.</p>	Plan name	Administration start date	Lite	1 April 2019	Lite +	Essential	Essential +	Comprehensive	Comprehensive +
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<p>Example of OMSMAF membership card</p> 	<p>Example of OMHP insurance card</p> 																											



General Enquiries: 0860 100 076

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Claims and Benefits Enquiries: enquiries@omsmaf.co.za
Hospital Benefit Management: authorisations@omsmaf.co.za
Chronic Medicine Management: chronic@omsmaf.co.za
Oncology Case Management: oncology@omsmaf.co.za
Universal Healthcare Network Providers: network.accounts@omsmaf.co.za

General Enquiries: 0861 922 484
Website address: oldmutual.co.za/healthplan
Email address: healthplan@oldmutual.com
Physical address: Mutualpark, Jan Smuts Drive, Pinelands 7405.
Postal address: PO Box 728, Cape Town 8000, South Africa.

BENEFITS:

Please refer to the GP Provider Manual for benefits related to the **Network** and **Network SELECT** Plans.

Please refer to the OMSMAF Member Guide 2019/20 for a detailed benefit summary of ALL the OMSMAF Plans as published or contact us to provide you with a copy.

BENEFITS:

Please refer to the Provider Manuals for Stated Benefits under "UHAP" benefits.

IMPORTANT:

** Benefits are the same as for UHAP*

Please refer to the OMHP brochure as published or contact us to provide you with a copy.

**SWITCHING CODES FOR ALL PLANS
(EXCLUDING HEALTHBRIDGE AND *PHARMACIES)**

Switch	Switch/ submission/ Activation code
Mediswitch	Activation: 012P Destination: OMOL0000
Ediserve	UNIMUT
Lenasia	129P
Datamax	OMUSTAFF
Itrack	932U

**SWITCHING CODES FOR ALL PLANS
(EXCLUDING HEALTHBRIDGE AND *PHARMACIES)**

Switch	Switch/ submission/ Activation code
Mediswitch	Activation: 401P Destination: OMHP0001
Ediserve	O009
Lenasia	129P
Datamax	OMHEPLAN
Itrack	903U

HEALTHBRIDGE ONLY – ROUTING CODES

Plan Name	Routing Code	Plan Name	Routing Code
Network Plan	92847	Traditional Plan	90692
Network <i>SELECT</i> Plan	92848	Traditional <i>SELECT</i> Plan	92719
Hospital Plan	90767	Traditional PLUS Plan	90691
Savings Plan	90693	Traditional PLUS <i>SELECT</i> Plan	92679

HEALTHBRIDGE ONLY – ROUTING CODES

Plan Name	Routing Code
Lite and Lite +	92875
Essential and Essential +	92871
Comprehensive and Comprehensive +	92880

MEDIKREDIT CLAIMING CODE - PHARMACY CLAIMS

OMSAP (600082)

1. Same code to be used for all Old Mutual Staff Medical Aid Fund "OMSMAF" options
2. Same code to be used for OTC, acute and chronic medicine

MEDIKREDIT CLAIMING CODE - PHARMACY CLAIMS

OMHPP (600189)

1. Same code to be used for all Old Mutual Health Plan "OMHP" options
2. Same code to be used for OTC, acute and chronic medicine

Kind regards,

Melani Coetsee

Chief Operating Officer