



MMI HOLDINGS

| HEALTH

Transmed, Wooltru and Imperial Medical: Update membership details

Dear Provider

This email relates to any rejected claims for **Transmed, Wooltru and/or Imperial Medical Aids**.

Upon investigation, it had come to our attention that some claims for the above mentioned schemes **were rejected mainly due to outdated/incorrect membership details used when submitting a claim**.

Herewith are the main causes of claims being rejected:

- Outdated membership numbers are used. As of **1st January 2017**, **MMI Health** had provided all **Transmed, Wooltru and/or Imperial Medical Aid** scheme members with new membership numbers.
- Incorrect first name are used.
- Incorrect spelling of names are used.
- Use of surname as the first name and vice versa.

Please ensure that all your **Transmed, Wooltru and/or Imperial Medical Aid** scheme members details have been updated on your system.

If you have any other further queries you can contact the below schemes directly:

Transmed: 0800 450 010

Wooltru: 0800 765 432

Imperial Medical Aid: 0860 467 374

Regards

momentum

METROPOLITAN

GUARDRISK 

multiply

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